

# **POLICY REGARDING THE NOVEL CORONA VIRUS (COVID-19)**

Dear Patients:

The health and safety of our community and staff at Wong Family Dentistry are of the utmost importance to us. We would like to share with you our office guidelines regarding the Novel Coronavirus (COVID-19).

We request that if you are experiencing any symptoms of a common cold, flu, or other illness to reschedule your appointment.

We request patients to reschedule their appointments if you have traveled within the past two weeks to regions with widespread or sustained community transition as indicated by the Centers of Disease Control and Prevention (CDC).

We would like to emphasize the importance of following the CDC guidelines which include avoiding touching eyes, nose, and mouth; covering coughs or sneezes with tissues and disposing of the tissues in the trash; and washing hands for at least 20 seconds.

When visiting our facility, be prepared for a pre-screening questionnaire and temperature reading.

We encourage you to wash your hands or use hand sanitizer at the front desk and treatment rooms. We will continue to update our policies as recommended by the CDC. If you have any questions or concerns regarding these guidelines, please reach out to us directly at (510) 222-4178.

**THANK YOU**

**The Staff at Wong Family Dentistry**

## HELPING OUR PATIENTS STAY HEALTHY

COVID-19 screening questionnaire before entry to clinic area.

Reducing the capacity of patients in the dental office & encouraging 6 ft social distance

Employee & Patient screening and temperature checks daily

Plexiglass Barriers at both check in & check out areas

Touchless faucet and soap dispenser at each treatment station

PPE available for all employees

Ultraviolet air purifiers throughout the office to help kill airborne bacteria and viruses

Aerosol evacuator at each treatment station to eliminate droplets and aerosol particles created during dental treatment