



Financial Policy

Thank you for choosing Wong Family Dentistry. Our primary mission is to deliver the best and most comprehensive dental care available. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

Payment Options:

Wong Family Dentistry requires payment on the day of service. You can choose from:

Cash, Check, Visa, MasterCard, American Express or Discover Card

CareCredit

- Allow you to pay over time with NO INTEREST (if paid within the promotional period)
- Convenient low monthly payment plans available (subject to credit approval)
- No annual fees or pre-payment penalties

Please Note:

We offer in-house payment plan that must be set-up on auto check/credit card debit.

For patient with dental insurance: Insurance is a contract between you and your insurance company. We are happy to work with your carrier to maximize your benefit and directly bill them for reimbursement for your treatment¹. Co-pays and/or deductibles collected on the day of service are **estimates** based on a basic summary of benefits provided by your insurance company and are not a guarantee of benefits. You are responsible for any remaining balance. At your request, we are happy to submit a preauthorization to your insurance company prior to treatment (addressing concerns of coverage, plan exclusions and/or limitations). Our priority is to help you achieve the best possible oral health and we cannot allow insurance companies to dictate our treatment plan.

As a courtesy we do not charge interest on past due accounts. However, all balances over 90 days may be turned over to an outside collection agency.

A fee of \$50.00 is charged for patients who miss or cancel their appointment without a 24-hour notice.

Wong Family Dentistry charges \$25.00 for rejected, returned or dishonored checks.

If you have any questions, please do not hesitate to ask. We are here to help you get the dentistry you want or need.

¹If we do not receive payment from insurance carrier within 30 days, you will be responsible for payment of your treatment fees and collection of your benefits directly from your insurance carrier.